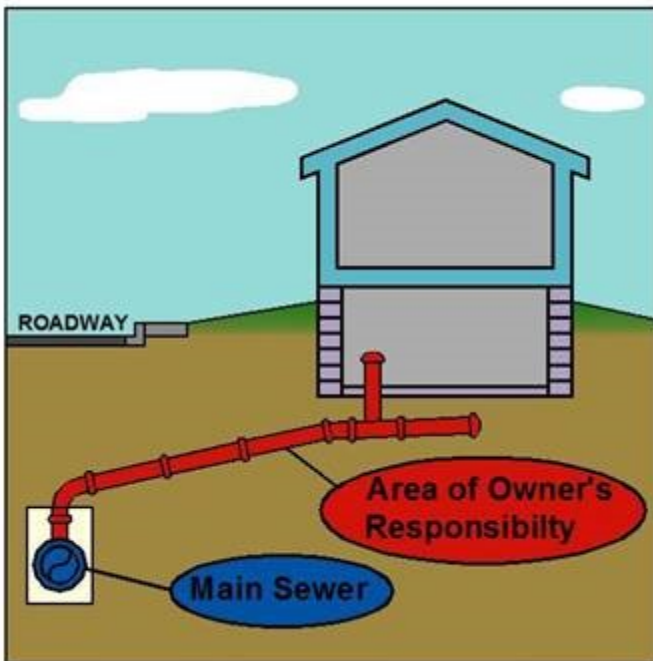


Sewer Trouble

What am I responsible for?

The lateral sewer or residential sewer line carries waste from your home toilets and drains to the Village's sewer main. Homeowners usually experience sewer problems within the lateral sewer in which they are responsible for maintaining and repairing.



What to do if I have a sewer back-up?

When you first notice that you have a possible sewer back-up into your home, call a plumber immediately to confirm that your lateral line between your residence and the sewer main is clear. If your plumber confirms that your line is clear then call the Department of Public Works and we will send someone out to check the sewer. The Ardsley Department of Public Works responds to sewer emergencies 24 hours a day. If you have a sewer emergency, you can contact the Department of Public Works by calling (914) 693-0117 Monday through Friday between 7:00 AM and 3:00 PM OR the Police Desk at (914) 693-1700 Monday through Friday after 3p PM and on weekends. We will send a crew out to evaluate the situation and check the status of the sewer main.